

# NEWS RELEASE



**Contact:**  
Chris Goldman  
Media Relations  
(816) 843-9087

## **DST Health Solutions Achieves ISO 9001:2008 Certification**

**Certification Reinforces DST Health Solutions' Commitment to Product Quality, Continual Improvement and Client Satisfaction**

**BIRMINGHAM, Ala., July 28, 2009**—DST Health Solutions, a leading provider of software and services to health plans and physician practices, has achieved ISO 9001:2008 certification, a designation demonstrating its commitment to quality product development. DST Health Solutions received its certification from SRI Quality System Registrar, an independent auditing firm, for meeting the guidelines set forth by the International Organization for Standardization (ISO). ISO 9001:2008 is an internationally developed and accepted set of quality system requirements.

"Our goal was to bring consistency and rigor to the software development process," said Tom Hurley, senior vice president of technology, DST Health Solutions. "We chose ISO as our foundation for this effort, which helped us implement a quality-driven development process that supports our commitment to client satisfaction."

DST Health Solutions began its implementation of ISO 9001:2008 standards with the goals of implementing a consistent software development process across all product lines; improving product delivery time; improving the quality and reliability of products; reducing re-work; improving customer satisfaction; and implementing a continual improvement system.

### **About the International Organization for Standardization**

The International Organization for Standardization (ISO) is the world's largest developer and publisher of international standards. ISO began operations in 1947, and is a network of the national standards institutes of 157 countries. It maintains a Central Secretariat in Geneva, Switzerland, that coordinates the system. For more information, visit [www.iso.org](http://www.iso.org).

### **About DST Health Solutions**

DST Health Solutions, LLC delivers systems and services that help improve efficiency, reduce operational costs, increase speed to market, facilitate medical cost management and price containment – improving both member experience and service for commercial health plans, consumer-directed plans, government plans (Medicare Advantage, Medicare Part D and Medicaid) and physician practices. DST Health Solutions' enterprise applications and ASP and BPO services include claims processing, member and provider management, benefit plan management, new product development, care management and medical management, and decision support/analytics supporting nearly 400 clients representing 40

million lives. For more information about DST Health Solutions, contact 800.272.4799, e-mail [inforequests@dsthealthsolutions.com](mailto:inforequests@dsthealthsolutions.com) or visit [www.dsthealthsolutions.com](http://www.dsthealthsolutions.com).

###

*The information and comments above may include forward-looking statements respecting DST and its businesses. Such information and comments are based on DST's views as of today, and actual actions or results could differ. There could be a number of factors affecting future actions or results, including those set forth in DST's latest periodic financial report (Form 10-K or 10-Q) filed with the Securities and Exchange Commission. All such factors should be considered in evaluating any forward-looking comment. The Company will not update any forward-looking statements in this press release to reflect future events.*