

NEWS RELEASE



Contact:
Chris Goldman
Media Relations
(816) 843-9087

Itasca Medical Care Implements DST Health Solutions' CareAnalyzer Solution to Improve Care Management, Quality

Solution Analyzes Patient Risk, Care Opportunities and Provider Performance to Increase Effectiveness of Health Plan's Care Management Program

BIRMINGHAM, Ala., May 18, 2009—DST Health Solutions® today announced that Itasca Medical Care, a Minnesota health plan, has successfully implemented CareAnalyzer™, its analytic solution suite that combines elements of patient risk, care opportunities and provider performance. CareAnalyzer helps health plans meet reporting requirements for the Healthcare Effectiveness Data and Information Set (HEDIS®) and effectively identify high-risk members for care management.

Itasca Medical Care, headquartered in Grand Rapids, Minn., is a Medicaid/Medicare Advantage health plan administered by Itasca County Health & Human Services. Its members include Minnesota residents of Itasca, Koochiching and Aitkin counties.

"We chose CareAnalyzer to help us efficiently meet HEDIS reporting requirements," said Brett Skyles, program director, Itasca Medical Care. "The system presents data in a very logical and easy to use manner, which saves us time and increases accuracy in reporting."

In addition to meeting HEDIS reporting requirements, CareAnalyzer incorporates predictive modeling to help health plans identify high-risk members with chronic conditions such as diabetes, asthma or lower back pain. High-risk members then may be enrolled in care management programs that include preventive health screenings and treatment plans tailored to their condition.

CareAnalyzer incorporates the Johns Hopkins ACG® (Adjusted Clinical Grouper) Case System, a peer reviewed software tool for provider profiling, predictive modeling, resource management, and reimbursement rate adjustment. The ACG System was developed by The Johns Hopkins University Bloomberg School of Public Health, and is distributed exclusively by DST Health Solutions.

"CareAnalyzer supports ongoing performance improvement by allowing end users to readily access summary level quality reports supported by comprehensive member profiles," said Amy Salls, business solutions director for decision support, DST Health Solutions. "Health plans, such as Itasca, report that CareAnalyzer supports a more complete member assessment with intuitive navigation, a consolidated view of disparate data sources and a reduced reliance on IT resources to build queries."

About DST Health Solutions

DST Health Solutions, LLC delivers systems and services that help improve efficiency, reduce operational costs, increase speed to market, facilitate medical cost management and price containment – improving both member experience and service for commercial health plans, consumer-directed plans, government plans (Medicare Advantage, Medicare Part D and Medicaid) and physician practices. DST Health Solutions' enterprise applications and ASP and BPO services include claims processing, member and provider management, benefit plan management, new product development, care management and medical management, and decision support/analytics supporting nearly 400 clients representing 40 million lives. For more information about DST Health Solutions, contact 800.272.4799, e-mail inforequests@dsthealthsolutions.com or visit www.dsthealthsolutions.com.

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