

NEWS RELEASE



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CareAnalyzer Version 3.1 Helps Health Plans Work with Physicians to Lower Costs and Improve Quality, Patient Access

New Software Allows Health Plans to Profile Physicians on Cost and Effectiveness

BIRMINGHAM, Ala., Nov. 17, 2009—DST Health Solutions today announced the general availability of CareAnalyzer Version 3.1. DSTHS CareAnalyzer® helps health plans meet reporting requirements for the Healthcare Effectiveness Data and Information Set (HEDIS) and effectively identify high-risk members for care management. CareAnalyzer Version 3.1 includes new provider profiling capabilities that can be used to support pay for performance, identify access issues and detect patient groups receiving lower quality care.

“CareAnalyzer’s provider reporting module allows health plans to evaluate the relative efficiency of primary care providers and to hold providers accountable to quality standards.” said Amy Salls, business solutions director of decision support, DST Health Solutions.

The software’s robust profiling capabilities can identify providers or provider groups that are less effective than their peers at delivering efficient, high quality care. Health plans can detect providers with costly or unusual referral patterns and submit outlier providers for further investigation.

“We expect to see innovative pilot programs which incorporate provider effectiveness as part of future provider payment reform,” Salls added. “This release of CareAnalyzer will allow our customers to provide feedback to physicians, and stimulate voluntary changes in behavior either prior to or concurrent with payment reform.”

About DST Health Solutions

DST Health Solutions, LLC delivers systems and services that help improve efficiency, reduce operational costs, increase speed to market, and facilitate medical cost management and price containment. Our clients include commercial health plans, consumer-directed plans, government plans (Medicare Advantage, Medicare Part D and Medicaid) and physician practices. DST Health Solutions’ enterprise applications and outsourcing services include claims processing, member and provider management, benefit plan management, new product development, care management and medical management, and decision support/analytics. DST Health Solutions is a wholly-owned subsidiary of DST Systems, Inc. For more information about DST Health Solutions, call 800-272-4799, email inforequests@dsthealthsolutions.com or visit www.dsthealthsolutions.com.

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