EXETER™
THE NEXT-GENERATION PAYER PLATFORM

WE’VE TAKEN THE BUSINESS MODEL BEHIND CORE CLAIMS SYSTEMS, WORKFLOW, AND ANALYTICS AND STOOD IT ON ITS HEAD. EXETER™ FREES ORGANIZATIONS TO DESIGN AND IMPLEMENT PROCESSES AND PROCEDURES THAT MEET THE STRATEGIC BUSINESS DEMANDS OF TODAY’S HEALTHCARE INDUSTRY—RATHER THAN FORCING HEALTH PLANS TO WORK AROUND THE LIMITATIONS FOUND IN OLD, CUMBERSOME CORE ADMINISTRATIVE PLATFORMS.

EXETER™ is the DSTHS next-generation enterprise payer platform, built using state-of-the-art technology that provides our customers with administrative efficiency and automation, business-driven flexibility, and the power to be responsive to the ever-changing market opportunities of today and tomorrow. Exeter is designed to operate in a modular fashion, with each of its components working independently or as an integrated whole to achieve exceptional business results.

This cutting edge, Java-based system utilizes service-oriented architecture and can be implemented with all core administrative platforms. It is designed to integrate with external applications via web services to address ongoing change within the industry, such as the advent of Health Insurance Marketplaces, the growing necessity for data access via disparate external data systems, and consumer-driven mobile applications.

Exeter allows payers to adapt and respond more rapidly to changing market dynamics by encouraging an easier path to migration. Choosing Exeter does not have to mean a total system replacement; implementation can be achieved through what we refer to as ‘evolutionary investment.’ Simply put, you can migrate in stages or all at once—as dictated by your organization’s strategic business needs. With Exeter you retain your existing IT investments and strategically plan for future investment, while gaining the business benefits of each adopted module.

About DST Health Solutions

DST Health Solutions, LLC, a wholly-owned subsidiary of DST Systems, Inc., delivers systems and services that help improve efficiency, reduce operational costs, increase speed to market, and facilitate medical cost management and price containment. Clients include commercial health plans, consumer-directed plans, government plans (Medicare Advantage, Medicare Part D and Medicaid) and physician practices. DST Health Solutions’ enterprise applications and outsourcing services include claims processing, member and provider management, benefit plan management, new product development, care management and medical management, and decision support/analytics. For more information about DST Health Solutions, contact 800.272.4799, e-mail Marketingdsths@dsthealthsolutions.com, or visit www.dsthealthsolutions.com.


**Exeter Modules At-A-Glance**

The innovative modular design of *Exeter* allows you to choose and implement the specific capabilities critical to control and improve every aspect of your business operations. *Exeter* is comprised of:

* **Product Designer** – Supporting multiple lines of business and seamlessly integrating with the *Exeter* Claims Module, *Exeter* Product Designer is a flexible and efficient system for configuring, loading, and testing products, whether it’s a newly developed offering or a simple update to an existing benefit plan.

* **Provider Pricing** – This module provides a powerful contract modeling system to create real-time provider contract comparison and “what-if” scenarios using historical claims data. *Exeter* Provider Pricing is a flexible, efficient system that blends a complex contract configuration tool with an automated pricing component. It creates an environment that supports contract modeling, testing, and pricing applications without redundancy.

* **Membership & Billing** – A comprehensive, flexible membership and billing system that utilizes configurable rating equations and attributes, the *Exeter* MAB module is a highly-automated enrollment, membership, and billing solution that is designed to support group and individual member levels, as well as the member level requirements of the future Marketplace channels.

* **Claims Processing** – *Exeter* provides a comprehensive, flexible, automated claims adjudication system. It is designed to provide high efficiency auto-adjudication for multiple lines of business and product types.

* **Automated Work Distributor** – A dynamic enterprise level management platform, AWD BPM provides real-time work distribution, assignment, and management. It features role-specific data presentation and collection capabilities with sophisticated navigation and is designed to flexibly manage health plan business processes.

* **Customer Service** – The *Exeter* Customer Service module enables plans to provide efficient, high quality customer service to its members by providing access to all pertinent member data, in one easy to use application. This module includes automated work distribution and management information systems that positively impact productivity, monitor service levels and track inquiry and resolution trends. Regardless of inquiry type, *Exeter* provides the ability to receive, route and monitor all member contacts in real-time, as defined by your specific policies and procedures.

* **Test Automation Facility** – TAF is an *Exeter* integrated automated testing application that provides proprietary, regression scripts that provide the ability to create scenarios and comprehensive testing to support release upgrades and new functionality.

* **Finance** – This module provides financial management report generation and analytical support for every aspect of your business.

* **The Health Integration Platform (HIP)** – Seamless integration is crucial to making disparate systems work together. HIP is a ‘tool box’ of frameworks and features for facilitating integration. The principle goal of *Exeter* HIP is to maximize web services as a means for businesses to communicate with each other and with all health plan constituents.
What Sets Exeter™ Apart?

Innovative Technology
- Support enterprise-wide systems with state-of-the-art technology
- Utilize an open architecture hardware platform
- Achieve real-time integration with external channels, Health Insurance Marketplaces, and mobile devices through a web services layer

Improved User Experience
- Modify user interface based upon logical business processes
- Improve usability through use of incorporated web-based internet design standards

Business-Driven Solutions
- Modular system allows for configuration based on your strategic business needs
- Plan for incremental adoption and system expansion

Cost Control
- Prioritize your investment by using only the modules you need
- Lower total cost of ownership and improve ROI

Risk Mitigation
- Reduce the risk associated with complete system replacement
- Minimize the operational impacts of total system conversion with modular design and implementation capabilities.