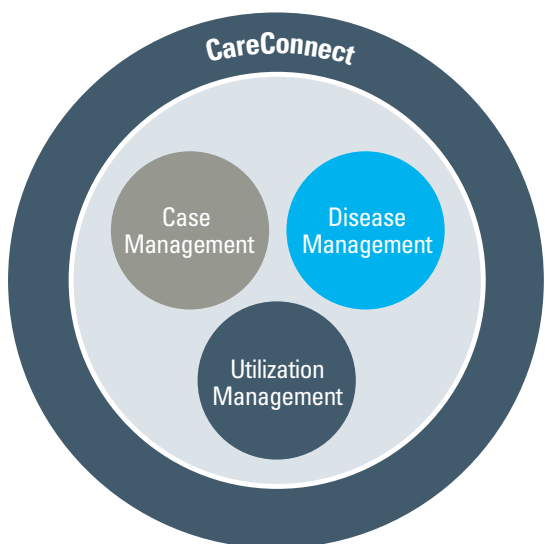


DST HEALTH SOLUTIONS' CARECONNECT™

Comprehensive Case, Disease and Utilization Management in a Single, Fully Integrated Platform

Improve the health outcomes of your members with CareConnect™, the DST's care management system. CareConnect will help you focus resources on members who are in greatest need of care management thereby reducing healthcare costs and helping members achieve better outcomes.



CareConnect market leading capabilities

- Real time integration with DST claims administrative systems so that staff always has the most current eligibility, benefits, provider, adjudication and claims information
- Automatically creates cases and care plans based on risk stratified population from DST CareAnalyzer® which utilizes Johns Hopkins Adjusted Clinical Groupers (ACGs)
- Member centric view across a single platform facilitates coordination of care across teams and departments
- Standard interfaces with industry leading evidence-based clinical content partners such as McKesson, MCG and Healthwise

Case and Disease Management

- Target population for intervention and monitor progress over time:
 - Predicted and overall risk scores
 - Number of admissions and ER visits
 - Chronic conditions
 - Gaps in care
 - Medication therapy adherence using pharmacy data
 - Cost of services
 - Health Risk Assessment response scores
 - Lab data
 - Client defined subpopulations
- Easy to use tools to configure health risk assessments to evaluate members and drive care planning
- Client defined care plans embedded in workflow which can be personalized to monitor and close existing care gaps
- Discharge planning tools to assist with transitional assessment, care planning and medication reconciliation which will reduce readmissions and support member self-management

Utilization Management

- Inbound and outbound faxes can be electronically integrated for efficiency gains
- Real time benefits, provider matching and adjudication messaging received from the DST claims systems ensures that users have all the information they need to make informed determinations.
- Automation of Utilization Management workflow supports turnaround time compliance:
 - Authorization templates reduce key strokes
 - Auto-routing of authorizations from intake through medical director determination
 - Turnaround time monitoring through Time Remaining feature indicates authorizations requiring attention
 - Auto-merging of data into correspondence
- Real time integration of claims processing notes and hold codes from CareConnect to DST claims systems for improved coordination with claims operations



Learn More

DST Health Solutions

800.272.4799 | Marketingdsths@dsthealthsolutions.com | visit www.dsthealthsolutions.com



Regulatory Compliance

Utilize CareConnect to support your regulatory and compliance initiatives. With its standardized reporting capabilities, CareConnect helps you meet NCQA and URAC accreditation as well as CMS Medicare Advantage and Managed Medicaid regulations. Additionally, its configurable design enables plans to create and conduct member and provider participation surveys in support of quality initiatives, such as Star Ratings.

- Proactive management of authorization turnaround time helps you meet compliance timeframes
- Captures necessary data to help you meet NCQA standards including:
 - Prioritization of goals and outcomes tracking
 - Identification and tracking of quality of care issues

Better Outcomes, Lower Utilization Costs

CareConnect provides plans with actionable insights that help improve productivity, giving care managers the ability to engage more members than ever before. By assisting members in avoiding hospital readmissions, choosing appropriate care settings, and managing their own health conditions, care managers can reduce utilization costs across the board. CareConnect allows you to empower your members to take a more active role in their own healthcare outcomes through an organized, personalized care experience.

The Full Spectrum of Population Health Management

Monitoring your members is only one step toward effective population health management. With effortless integration, CareConnect is able to utilize member information imported directly from DSTHS CareAnalyzer®, which identifies manageable care gaps and stratifies members by risk to locate the best prospects for intervention. On the revenue side of health plan operations, DST's premium risk adjustment solution RiskAnalyzer™ helps to pinpoint coding gaps, quantify problems, and prioritize interventions in order to ensure correct diagnoses and accurate payments.

DST's full suite of population management solutions helps you target care gaps, intervene in timely manner, measure the effectiveness of your care plan, and ultimately deliver improved outcomes and quality care.

Contact Us

For more information on Integrated Care Management Solutions call DST Health Solutions at 800.272.4799 or visit us at www.dsthealthsolutions.com.

2500 Corporate Drive
Birmingham, AL 35242
205.437.6000

DST Systems, Inc. (DST) has provided the information in this Product Sheet for general informational purposes only, has a right to alter it at any time, and does not guarantee its timeliness, accuracy or completeness. All obligations of DST with respect to its systems and services are described solely in written agreements between DST and its customers. This document does not constitute any express or implied representation or warranty by DST, or any amendment, interpretation or other modification of any agreement between DST and any party. In no event shall DST or its suppliers be liable for any damages whatsoever including direct, indirect, incidental, consequential, loss of business profits or special damages, even if DST or its suppliers have been advised of the possibility of such damages.

© 2015 DST Systems, Inc.



Learn More
DST Health Solutions

800.272.4799 | Marketingdsths@dsthealthsolutions.com | visit www.dsthealthsolutions.com

