



# DST CAREANALYZER® HEDIS® REPORTING

A Complete Solution for NCQA Certified  
HEDIS Measurement

## What is HEDIS?

The Healthcare Effectiveness Data and Information Set (HEDIS®) is a comprehensive set of performance measures that are sponsored and maintained by the National Committee for Quality Assurance (NCQA). These measures are designed to ensure that purchasers and consumers have the information they need to reliably compare the performance of managed health care organizations. Since its introduction in 1993 HEDIS has evolved to become the gold standard in managed care performance measurement.

## NCQA Certified HEDIS Measurement

CareAnalyzer provides clients with tools to meet HEDIS reporting requirements. We participate in the NCQA HEDIS Measure Certification<sup>SM</sup> and have successfully achieved certification every year since 2002. Benefits of using a certified vendor include:

- Reduction of health plan resources required to remain compliant
- Verifies compliance with HEDIS specifications through precise, automated testing
- Satisfies the manual source code portion of the HEDIS Compliance Audit™.

## A Fully Integrated Solution

Industry acceptance of the HEDIS methodology, the transparent nature of the measure calculations, and their stability over time make it an ideal framework for the identification of members with manageable gaps in care and a foundation for on-going quality initiatives. Using CareAnalyzer, HEDIS measures can be run not only on the standard calendar year as is required by NCQA, but on any user-defined analysis period as well. This provides health plans with a tool to continuously measure, monitor, and manage HEDIS rates throughout the year as well as to meet additional offcycle compliance requirements.

CareAnalyzer uses a unique analytic approach that seamlessly interfaces the HEDIS methodology with The Johns Hopkins ACG® System. Understanding of individual member risk factors and proactive management of members can reduce risk, improve quality of care, and improve HEDIS scores.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).  
NCQA HEDIS Measure Certification<sup>SM</sup> is a service mark of the National Committee of Quality Assurance (NCQA)  
NCQA HEDIS Compliance Audit™ is a trademark of the National Committee for Quality Assurance (NCQA)

### *Reduce Maintenance Costs*

CareAnalyzer is designed for maximum ease of use and flexibility in order to meet plan-specific business needs. Summary reports display measure results in a format consistent with the NCQA submission requirements. Detailed member level and claim level reporting come standard with built in drill down capabilities.

### *Keep Your Population Healthy*

Care management gaps can be identified through consistent monitoring of members not receiving appropriate services. CareAnalyzer allows you to identify and list specific patients who meet specific criteria and for whom targeted interventions may be beneficial. Feedback to providers and members is supported by communication features which facilitate targeted mailings.

In order to best coordinate patient care, communication functionality is built into the system, making it easy to keep providers, care managers, other clinical team members and the members themselves up to date.

### *Engage Providers*

CareAnalyzer utilizes HEDIS measurement in conjunction with provider attribution methods to evaluate physician's effectiveness of care by assessing use of medication, testing and preventive visits. Internal benchmarking allows comparison and ranking of providers within peer groups to assist plans in identifying provider practices where measure compliance is low, identify members in the plan not receiving recommended services and utilize the risk profile to identify differences in health status across practices.

#### *At a Glance*

- *Enables identification of member-level gaps in care*
- *Option to integrate member predicted risk and resource utilization*
- *Facilitates member and provider communication*



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*Learn More*

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